

From: Lyn Norstad
To: Microsoft ATR
Date: 1/2/02 8:31am
Subject: Microsoft Settlement

I think the time has come to put this behind us, and allow the industry to go about it's business. As a computer user since the late 1970s, I am convinced that this whole "ill-advised" action was one of the principal causes of the economic recession we all now face. It was ... and still is ... shameful behavior on the part of a few self-serving entities who instigated it.

Lyn Norstad
Chicago, IL